Can't open OLT Web UI.

1.Network setting and connection check.

Please ensure that the PC network settings and cable connection are correct.

2.Check OLT AUX port LED

Normally, after the PC is connected to OLT AUX port, the LED of OLT AUX port should light up.

If not up, please replace the RJ45 cable or PC, then check again.

3.Check the ping of the PC to OLT AUX IP

Open the PC's CMD window and try pinging OLT AUX IP.

```
C:\Windows\System32>ping 192.168.8.200

Pinging 192.168.8.200 with 32 bytes of data:
Reply from 192.168.8.200: bytes=32 time=1ms TTL=64
Reply from 192.168.8.200: bytes=32 time=1ms TTL=64
Reply from 192.168.8.200: bytes=32 time=1ms TTL=64
Reply from 192.168.8.200: bytes=32 time=1ms TTL=64

Ping statistics for 192.168.8.200:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 1ms, Maximum = 1ms, Average = 1ms
```

When you are not able to ping the OLT AUX IP, please keep pressing OLT reset button for 10s, restore OLT AUX IP and password to default, then check again.

4.Access OLT Web UI with the HTTPS protocol.
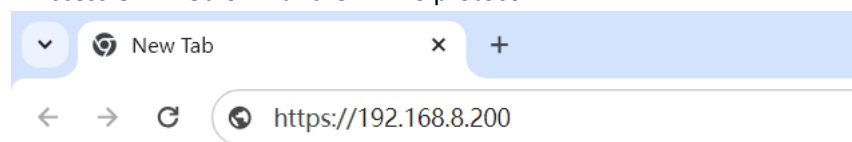
5.Disable Anti-virus software

If pc has anti-virus software enabled like Avast, McAfee, etc. Please disable the software, and open OLT Web UI again it could be that the anti-virus blocked the access.

6.Wrong Password

1)The AirLive OLT default password is Xpon@OLT9417#

Please double check whether you can login using the default password.

2)Please keep pressing the OLT reset button for 10s, to restore OLT AUX IP and password to default, then check again.

7.Forget OLT AUX IP

1)The AirLive OLT default AUX IP is

GPON/XG(S)PON OLT:192.168.8.200

Please double check whether the default IP can login.

2)Please keep pressing the OLT reset button for 10s, to restore OLT AUX IP and password to default, then check again.